

## APPENDIX 1 - ANNEX A TO CONSULTATION PAPER

### PROPOSED PERFORMANCE THEMES AND INDICATORS:

#### What Makes a Good Planning Authority

##### Plan Making

Proposed indicators:-

- Is there a current Development Plan in place that is within the plan period?
- Has the LDP been prepared within 18 months of the date specified in the original Delivery Agreement?
- Have Annual Monitoring Reports been produced following LDP adoption?
- Does the local planning authority have an up-to-date Single Integrated Plan (Community Strategy)/National Park Management Plan?
- Does the local planning authority have a housing land supply of at least 5 years?

##### Decision Taking

##### Efficiency

Proposed indicators:-

- Is the percentage of applications determined under delegated powers above 90%?
- EIA applications determined within 16 weeks above 80%?
- Applications for major development (non EIA applications) determined within 8 weeks above 80%?
- Applications for local development (non EIA applications) determined within 8 weeks above 80%?
- Applications for other consents (non EIA applications) determined within 8 weeks above 80%?
- Planning applications submitted via the Planning Portal above 40%?

##### Quality

Proposed indicators:-

- Is the percentage of Member decisions against officer advice below 2% of all decisions made by the LPA?
- Are more than two thirds of appeals against refusal successfully defended?
- Have cost awards been avoided at appeal?
- Does the local planning authority have, and is it following, a current service improvement plan?

## **Engagement**

Proposed indicators:-

- Does the local planning authority offer a pre-application service beyond the statutory minimum?
- Does the local planning authority have a planning officer on duty to provide advice to members of the public?
- Does the local planning authority's web site have a data base of planning applications, which members of the public can access, track their progress and view their content?
- Does the local planning authority hold a formal customer focus group to invite feedback from applicants and stakeholders?
- Does the LPA undertake notification above the statutory requirements?

## **Enforcement**

Proposed indicators:-

- Is the percentage of enforcement cases investigated (determined whether a breach of planning control has occurred and, if so, resolved whether or not enforcement action is expedient) within 84 days above 80%?
- Is enforcement action taken or a retrospective application received in 80% of cases within 180 days from the start of the case (in those cases where it was expedient to enforce)?
- Has the authority met its performance targets set out in its enforcement policy?